



AQ-UV-SF and AQ-UV-MF Filter Limited Warranty

WHO IS COVERED

AQUASANA AND ITS SUPPLIERS, (herein collectively referred to as "Manufacturer") warrants to the original owner who purchased and installed the system only (hereinafter "Owner"). Registration of the product is not required to receive warranty coverage as specified in this document. If you purchased from an Aquasana-authorized reseller or dealer, proof of purchase is required.

WHAT IS COVERED

This Limited Warranty covers defects in materials or workmanship during the limited Warranty period of your of your Aquasana UV Filtration System including sub-components purchased with original system, except as provided below. The system is warranted only when it is installed, operated, and maintained in accordance with the instructions accompanying the system found on Aquasana.com. A UV filter should be installed in such a manner that, if the system or any connection thereto should leak, the resulting flow of water will not cause damage to the area in which it is installed. For detailed instructions read the manual accompanying the UV filter and review drawings in the manual.

FOR HOW LONG

UV CHAMBER Aquasana warrants the UV chamber (stainless-steel UV Chamber) to be free from defects in material and workmanship for a period of **ten (10) years** from the date of purchase by a consumer or sixty days after the date of manufacture if the original date of purchase cannot be verified ("Warranty Period").

ELECTRONICS Aquasana warrants the electrical (power supply) components to be free from defects in material and workmanship for a period of **three (3) years** from the date of purchase by a consumer or sixty days after the date of manufacture if the original date of purchase cannot be verified ("Warranty Period").

UV LAMPS & QUARTZ SLEEVES Aquasana warrants UV Lamps, sleeves and UV sensors to be free from defects in material and workmanship for a period of **one (1) year** from the date of purchase by a consumer or sixty days after the date of manufacture if the original date of purchase cannot be verified ("Warranty Period").

WHAT AQUASANA WILL DO

1. If the UV Filter or any component part proves to Manufacturer's satisfaction to be defective in material or workmanship with the warranty period list above, the Manufacturer will provide a replacement that fulfills the remaining estimated lifespan of your original purchase and send it to you with installation instructions. If industry standards, product improvements or product obsolescence prohibit Manufacturer from furnishing an identical model replacement UV filter under this Warranty, the Owner will be furnished with a new UV filter of comparable remaining capacity and functionality; however, the Owner will be charged for the additional value of the replacement. The Warranty period for any replacement will run for the balance of the original warranty length, depending on the part.
2. Return of Defective UV Filter and Component Parts – Manufacturer reserves the right to examine the alleged defect in the UV filter or component part(s), and it will be the Owner's obligation to return the UV filter and/or component part(s) to the Manufacturer at the Manufacturer's request.
 - a. When returning the UV filter and/or component part(s), they must be individually tagged and identified with the water filter's model number, date of purchase, and date of installation.

WHAT IS NOT COVERED

1. This Limited Warranty does not cover UV filters and any components that were not installed in compliance with the instructions or that have been abused or operated incorrectly.
2. This limited Warranty applies only to products purchased from Aquasana or an Aquasana-authorized reseller or dealer.
3. Except when specifically prohibited by the applicable state law, the Limited Warranty stated herein is in lieu of any and all warranties, express or implied (whether written or oral), including, but not limited to, the implied warranties of

merchantability and fitness for a particular purpose.

4. Except when specifically prohibited by the applicable state law, the Manufacturer shall not be liable for any incidental, consequential, special, or contingent damages or expenses, arising, directly or indirectly, from any defect in the water filter of the use of the water filter.
5. Manufacturer shall not be liable for any water damage arising, directly or indirectly, from any defect in the water filter or component part(s) or from its use.
6. Manufacturer shall not be liable for any damage or product failures caused by any of the following:
 - The UV filter or any of its component parts have been subject to misuse, alteration, neglect or accident.
 - The UV filter has not been installed in accordance with the applicable local plumbing and/or building code(s) and/or regulations or in their absence.
 - The UV filter is not installed, operated and maintained in accordance with the printed Manufacturer's instructions, including if the UV filter has any additional aftermarket equipment introduced into the sealed system not approved by the manufacturer.
 - The UV filter is exposed to highly corrosive conditions.
 - The UV filter is not continuously supplied with potable water.
 - The UV filter is not operated within the factory calibrated temperature limits.
 - The UV filter is installed in direct sunlight or exposed to freezing temperatures.
 - The UV filter or any of its component parts fail due to sediment build-up.
 - Clogging due to purchaser's failure to replace the filter cartridges.
 - Damage caused by fire, flood or acts of God.
 - Damage caused by over-pressurization in the water line.
7. Manufacturer shall not be liable for any claims related to excessive noise, smell, or taste of water.
8. This Warranty does not cover damage caused by the use of parts that are not genuine Aquasana parts. This includes replacement lamps and/or sleeves.
9. Except when specifically prohibited by the applicable state law, the Owner, and not the Manufacturer, shall be liable for and shall pay for all charges for labor or other expenses incurred in the removal, repair or replacement of the UV filter or any component part(s) claimed to be defective or any expense incurred to remedy any defect in the product. Such charges may include, but are not necessarily limited to:
 - a. All freight, shipping, handling and delivery costs of forwarding a new UV filter or replacement part(s) to the owner.
 - b. All costs necessary or incidental in removing the defective UV filter or component part(s) and installing a new UV filter or component part(s).
 - c. Any material required to complete, and/or permits required for, installation of a new UV filter or replacement part(s), and
 - d. All costs necessary or incidental in returning the defective UV filter or component part(s) to a location designated by the Manufacturer.
10. This warranty provides specific legal rights and limitations, but you may have other rights under applicable state law.

HOW TO GET SERVICE

To receive service under this Warranty, you must contact Aquasana (A. O. Smith Water Treatment (North America), Inc.) at 1-866-662-6885 or support@aquasana.com within the Warranty Period to describe the problem to a customer service representative who will verify that the product is under Warranty and determine whether a part or the system will be replaced and whether you must send back the unit. You will be required to provide both proof of purchase and proper installation.

HOW STATE LAW APPLIES

This Warranty gives you specific rights and you may have other rights which vary from state to state. Some states do not allow limitations on implied warranties or limitations on incidental and consequential damages so the above limitations may not apply.