



AQ-UV-10C and AQ-UV-15C UV Filter Limited Warranty

WHO IS COVERED

AQUASANA AND ITS SUPPLIERS, (herein collectively referred to as "Manufacturer") warrants to the original owner who purchased and installed the system (hereinafter "Owner").

WHAT IS COVERED

This Limited Warranty covers defects in materials or workmanship during the limited Warranty period of your of your Aquasana UV Filtration System including sub-components purchased with original system, except as provided below. The system is warranted only when it is installed, operated, and maintained in accordance with the instructions accompanying the system found on Aquasana.com. A UV filter should be installed in such a manner that, if the system or any connection thereto should leak, the resulting flow of water will not cause damage to the area in which it is installed. For detailed instructions read the manual accompanying the UV filter and review drawings in the manual.

FOR HOW LONG

UV CHAMBER Aquasana warrants the UV chamber (stainless steel UV Reactor) to be free from defects in material and workmanship for a period of **ten (10) years** from the date of purchase by a consumer ("Warranty Period").

ELECTRONICS Aquasana warrants the electrical (power supply) components to be free from defects in material and workmanship for a period of **three (3) years** from the date of purchase by a consumer ("Warranty Period").

UV LAMPS & QUARTZ SLEEVES Aquasana warrants UV Lamps, sleeves and UV sensors to be free from defects in material and workmanship for a period of **one (1) year** from the date of purchase by a consumer ("Warranty Period").

WHAT AQUASANA WILL DO

1. If the UV Filter or any component part proves to Manufacturer's satisfaction to be defective in material or workmanship with the warranty period list above, the Manufacturer will provide a replacement that fulfills the remaining estimated lifespan of your original purchase and send it to you with installation instructions. If industry standards, product improvements or product obsolescence prohibit Manufacturer from furnishing an identical model replacement UV filter under this Warranty, the Owner will be furnished with a new UV filter of comparable remaining capacity and functionality; however, the Owner will be charged for the additional value of the replacement. The Warranty period for any replacement will run for the balance of the original warranty length, depending on the part.

2. Return of Defective UV Filter and Component Parts - Manufacturer reserves the right to examine the alleged defect in the UV filter or component part(s), and it will be the Owner's obligation to return the UV filter and/or component part(s) to the Manufacturer at the Manufacturer's request.

a. When returning the UV filter and/or component part(s), they must be individually tagged and identified with the water filter's model number, date of purchase, and date of installation.

WHAT IS NOT COVERED

1. This Limited Warranty does not cover UV filters and any components that were not installed in compliance with the instructions or that have been abused or operated incorrectly.

2. This Limited Warranty applies only to products purchased from authorized Aquasana resellers.

3. The Limited Warranty stated herein is in lieu of any and all warranties, express or implied (whether written or oral), including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose.

4. Manufacturer shall not be liable for any incidental, consequential, special, punitive, or contingent damages or expenses, arising, directly or indirectly, from any defect in the UV filter or the use of the UV filter, including but not limited to water damage.

5. Manufacturer shall not be liable for any water damage arising, directly or indirectly, from any defect in the water filter or component part(s) or from its use.

6. Manufacturer shall not be liable for any damage or product failures caused by any of the following:

- The UV filter or any of its component parts have been subject to misuse, alteration, neglect or accident.
 - The UV filter has not been installed in accordance with the applicable local plumbing and/or building code(s) and/or regulations or in their absence.
 - The UV filter is not installed, operated and maintained in accordance with the printed Manufacturer's instructions, including if the UV filter has any additional aftermarket equipment introduced into the sealed system not approved by the manufacturer.
 - The UV filter is exposed to highly corrosive conditions.
 - The UV filter is not operated within the factory calibrated temperature limits.
 - The UV filter is installed in direct sunlight or exposed to freezing temperatures.
 - The UV filter or any of its component parts fail due to sediment build-up.
 - Clogging due to purchaser's failure to replace the filter cartridges.
 - Damage caused by fire, flood or acts of God.
7. Manufacturer shall not be liable for any claims related to excessive noise, smell, or taste of water.
 8. This Warranty does not cover damage caused by the use of parts that are not genuine Aquasana parts.
 9. Except when specifically prohibited by the applicable state law, the Owner, and not the Manufacturer, shall be liable for and shall pay for all charges for labor or other expenses incurred in the removal, repair or replacement of the UV filter or any component part(s) claimed to be defective or any expense incurred to remedy any defect in the product. Such charges may include, but are not necessarily limited to:
 - a. All freight, shipping, handling and delivery costs of forwarding a new UV filter or replacement part(s) to the owner.
 - b. All costs necessary or incidental in removing the defective UV filter or component part(s) and installing a new UV filter or component part(s).
 - c. Any material required to complete, and/or permits required for, installation of a new UV filter or replacement part(s), and
 - d. All costs necessary or incidental in returning the defective UV filter or component part(s) to a location designated by the Manufacturer.

HOW TO GET SERVICE

To receive service under this Warranty, you must contact Aquasana, Inc. (A. O. Smith Water Treatment (North America)) at 1-866-662-6885 or warranty@aquasana.com within the Warranty Period to describe the problem to a customer service representative who will verify that the product is under warranty and determine whether a part or the system will be replaced and whether you must send back the defective part. You will be required to provide a proof of purchase from an authorized Aquasana reseller and proof of proper installation.

WARRANTY REGISTRATION

Warranty registration is not required for coverage under the Aquasana Limited Warranty and is not necessary for factory direct purchases made from www.aquasana.com. If you purchased from a retailer or an authorized reseller, please complete the online Warranty registration form at www.aquasana.com/warranty. Proof of purchase from an Aquasana authorized reseller is required. Once registered online, we will have a record of your purchase.

HOW STATE LAW APPLIES

This Warranty gives you specific rights and you may have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.