**WHAT IS COVERED**

AquaSana and its suppliers, (herein collectively referred to as "Manufacturer") warrant to the original owner who purchased and installed the system (hereinafter "Owner").

**WHAT IS NOT COVERED**

This Warranty covers defects in materials or workmanship during the limited Warranty period of your AquaSana Water Filtration System including sub-components purchased with original system (may or may not be replacement parts). Any use of the water filter or component part(s) from its use.

- The water filter or any of its component parts have been subject to misuse, alteration, neglect or accident.
- The water filter has not been installed in accordance with the applicable local plumbing and/or building code(s) and/or regulations or in their absence.
- The water filter is not installed, operated and maintained in accordance with the printed Manufacturer's instructions, including if the water filter has any additional aftermarket equipment introduced into the sealed system not approved by the manufacturer.
- The water filter is exposed to highly corrosive conditions.
- The water filter is not continuously supplied with potable water.
- The water filter is not operated within the factory calibrated temperature limits.
- The water filter is installed in direct sunlight or exposed to freezing temperatures.
- The water filter or any of its component parts fail due to sediment build-up.
- Clogging due to purchaser's failure to replace the filter cartridge.
- Damage caused by fire, flood or acts of God.
- Damage caused by over-pressure in the water line.
- Failure to use or properly install an air gap faucet or air gap adjustor.
- Manufacturer shall not be liable for any claims related to excessive noise, smell, or taste of water.
- This Warranty does not cover damage caused by the use of parts that are not genuine AquaSana parts. This includes, but is not limited to replacement filters, faucets, and/or diverter valves.
- Excess when specifically prohibited by the applicable state law, the Owner, and not the Manufacturer, shall be liable for and shall pay for all charges for labor or other expenses incurred in the removal, repair or replacement of the water filter or any component part(s) claimed to be defective or any expense incurred to remedy any defect in the product. Such charges may include, but are not necessarily limited to:
  a. All freight, shipping, handling and delivery costs of forwarding a new water filter or replacement part(s) to the owner.
  b. All costs necessary or incidental in removing the defective water filter or component part(s) and installing a new water filter or component part(s).
  c. Any material required to complete, and/or permits required for, installation of a new water filter or replacement part(s), and
  d. All costs necessary or incidental in returning the defective water filter or component part(s) to a location designated by the Manufacturer.

**HOW TO GET SERVICE**

To receive service under this Warranty, you must contact AquaSana at 1-866-662-6885 within the Warranty Period to describe the problem to a customer service representative who will verify that the product is under Warranty and determine whether a part or the system will be replaced and whether you must send back the unit. You will be required to provide proof of purchase from an authorized AquaSana reseller and proof of proper installation.

**WARRANTY REGISTRATION**

Warranty registration is not required for coverage under the AquaSana Limited Warranty. If you purchased from a retailer or an authorized reseller, please complete the online Warranty registration form at warranty@aquasana.com. Proof of purchase from an AquaSana authorized dealer is required. Once registered online, we will have a record of your purchase.

**HOW STATE LAW APPLIES**

This Warranty gives you specific rights and you may have other rights which vary from state to state. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.